



## **Terms and Conditions**

1. All Goods remain the property of Birdweb Ltd T/A Positive Press Education Resources until payment is received in full.
2. Payment of goods is due within 30 days of invoice unless otherwise agreed in writing. Birdweb Ltd T/A Positive Press Education Resources reserves the right to charge monthly interest on overdue accounts.
3. Please allow 21 days for delivery, most orders are fulfilled within 1 week. You will be notified of delays. Express delivery maybe possible subject to stocks, please enquire 0121 4574824 or [orders@positivepressuk.co.uk](mailto:orders@positivepressuk.co.uk)
4. Birdweb Ltd T/A Positive Press Education Resources reserves the right to amend prices without prior notice, although every effort will be made to supply the goods at the price stated at time of ordering.
5. Goods may be returned within 14 days of receipt only if a fair reason is offered & agreed prior to return. Goods to be returned in immaculate condition to qualify for full refund. Returns to be paid by purchaser. A refund or credit note will be issued for such goods at the discretion of Birdweb Ltd T/A Positive Press Education Resources.
6. Products may vary slightly from those shown. Occasionally we have to change suppliers and we reserve the right to substitute items of a similar design and quality.
7. Any discrepancies with deliveries must be made within 48hrs of receipt of goods.

## **PAYMENT TERMS**

We can accept payment by cheque made payable to Birdweb Ltd

Majority of debit and credit cards.

BACS Payments to  
Account Name - Birdweb Ltd  
Sort code- 20-07-82  
Account – 83358119

## **VALUE ADDED TAX (VAT)**

Our VAT Registered Number is GB 293 237 684 . Prices in this catalogue are shown exclusive of VAT. VAT is calculated at the rate applicable at the date of the invoice. Items liable for VAT are shown with asterisks\* at the end of their code Number.



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Delivery to UK Mainland Only

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If a book is pre-ordered before publication as part of a larger order, it will incur a separate charge for postage and packing.

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**CORE OFFICE HOURS 9.30am– 4PM MONDAY TO FRIDAY – SOME DAYS MAY DIFFER ESPECIALLY DURING SCHOOL HOLIDAY TIMES**

**Updated: Jan 2024**

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